



Southdown Consultants

Sharing Data and Information Securely & Conveniently

Sharing & Exchanging Information

Once we are instructed to act, we will open a case file. As part of this initial set up, we will create a shared secure folder and give access to both instructing solicitors.

This folder will allow us to share and exchange information with you and for you to do the same with us. We believe this to be a really efficient and effective means of communicating, that is far quicker than post and more secure than email

Our report, once finalised, will be shared with you through this folder

Access to the shared folder

You will be able to access the shared folder from your mobile phone, desktop, or any online browser without worrying about security. We have chosen and use a software solution that meets industry specific compliance standards such as SOC 2 Type II and ISO 27001 and participates in and complies with the EU-U.S. Privacy Shield Framework.

Once the shared folder has been created you will receive an email notification with a link to the folder. You can then access the shared folder by clicking on the link in the notification email

To ensure that all documents we share are safe and can be accessed only by certain users they will be password protected. As a further security measure, we will set an expiry date for a shared folder or file to ensure it is not accessible after a specified time.

More on data security.

Encryption in transit and at rest

Files are encrypted at rest with 256-bit Advanced Encryption Standard (AES). During transit, Perfect Forward Secrecy (PFS) generates a unique key for each session to encrypt files. Our software providers servers and their clients are connected through SSL and secured with an RSA-based 2048-bit encryption key.

File backup

With multiple file backup locations, information is always safe. Multiple copies of files are stored in different locations, thereby protecting data from any disaster or hardware failure.

Virus, malware, and spam detection

All files go through virus, malware, and spam checks to detect any infections. Such files are prevented from being distributed to others.

www.southdownconsultants.co.uk